



Refund Request Form

AutoTrader.com offers a Money-Back Guarantee on the fees you paid for an ad with the Money-Back Guarantee feature if you fail to sell your car on AutoTrader.com and you satisfy the terms and conditions in this form. Please provide the following information to help us locate your ad and to process your refund request. We will not process your request unless you provide all the requested information. Forms must be postmarked 91-111 days after your ad start date.

Contact Information

Name:

Address:

City:

State:

ZIP:

Phone Number:

Email:

Ad/Vehicle Information

Ad ID:

Number is available in the email confirmation that you received from AutoTrader.com after you purchased your ad.

Ad Purchase Date:

Ad Purchase Date is the date you purchased your ad on AutoTrader.com.

Vehicle Year:

Vehicle Make:

Vehicle Model:

VIN:

The VIN can usually be found on the driver's side of the dashboard by the window. It's also listed on your insurance card and registration form.

By signing below, I hereby certify that I have read and satisfied all requirements for a refund under AutoTrader.com's Refund Policy Terms and Conditions set forth on Page 2 of this form.

Signature:

Date:

Print: Name:

Mail completed Refund Request Form to:

AutoTrader.com, Inc.Refund Request
3003 Summit Blvd.
Suite 200
Atlanta, GA 30319

Money-Back Guarantee Refund Policy Terms and Conditions

You will be entitled to a full refund of the purchase price paid for an ad with the Money- Back Guarantee feature on AutoTrader.com (the "Ad") under this policy (the "Policy") if you satisfy all of the following conditions:

1. You purchased an ad with the Money-Back Guarantee feature through AutoTrader.com's Sell Your Car service.
2. You are an individual seller offering your vehicle for sell under AutoTrader.com's Sell Your Car service. If you are a motor vehicle dealer, broker, business or person otherwise engaged in the commercial sale of vehicles, you are not eligible for a refund under this Policy.
3. Since the time you purchased your Ad, your Ad has complied with (a) all of the terms set forth in the AutoTrader.com Visitor Agreement, available at <http://www.autotrader.com/visitor.jsp>, and (b) all of the terms set forth in the AutoTrader.com Sell Your Car Terms of Sale, which you accepted at the time you purchased your Ad.
4. You have, as of the date you submit the Refund Request Form, paid all fees owed to AutoTrader.com in connection with your AutoTrader.com user account, and your account is otherwise current and in good standing.
5. As of the date of your Refund Request Form, your Ad has run on AutoTrader.com for a period of at least 90 consecutive days from the date AutoTrader.com first completed processing of your Ad.
6. As of the date you submit the Refund Request Form, the vehicle advertised in your Ad is still for sale by you and the title to the vehicle is held by you or by a lien holder on your behalf.
7. You have provided all the requested information on the attached Refund Request Form, have signed and dated the form, and have mailed the form to AutoTrader.com, Inc., Refund Request, 3003 Summit Blvd, Suite 200, Atlanta, GA 30319, and the envelope is postmarked 91-111 days after placing your ad.
8. Once we receive your Refund Request Form, we will review your request to determine, in our sole discretion, whether you have complied with the terms and conditions this Policy. If we determine that you have satisfied all the terms and conditions of this Policy, we will refund the fees you paid for your Ad to the same method of payment you used to purchase the Ad. After we process your refund, your Ad will be removed from the AutoTrader.com site.
9. AutoTrader.com reserves the right to cancel or modify the terms and conditions of this Policy at any time.